ROOTED

A HOUSING EMPOWERMENT SUMMIT



HOUSING RESOURCE & CONNECTION GUIDE

PARTICIPANT PACKET

Keep this packet for the contacts, information and next steps that matter to you.

INSIDE YOU'LL FIND:

- Participating organizations and vendors
- Housing resources and useful contacts
- Questions to ask and next steps
- Presentation handouts supplied separately

SATURDAY, OCTOBER 24, 2026

CO-PRESENTED BY

CHARITY MEANS LOVE FOUNDATION

Newport News Community Land Trust

EmPower All

The East End Civic Association

PRESENTING PARTNER

LISC VIRGINIA

Keep Your Connections Growing

Use this guide during ROOTED and keep it for the calls, questions and next steps that follow.

Your Day At ROOTED

Saturday, October 24, 2026
Check-in and breakfast: 8:30 AM • Program: 9:00 AM to 2:00 PM
Downing-Gross Cultural Arts Center
2410 Wickham Avenue, Newport News, VA 23607

Use your separate Summit Program for the full schedule, speaker introductions and recognitions. Ask the ROOTED team for directions at the event.

Find What You Need

Housing Help: Start Here **3**

Our Co-Presenting Organizations **4**

Legal Help, Food & Household Stability **5**

Housing Programs & Navigation **6**

Community Resources & Housing History **7**

Mortgage Conversations **8**

Community Investment & Land Trust Learning **9–10**

Questions To Take With You **11**

My Next Steps **12**

Contact Directory **13–16**

Source Notes & References **17–20**

Additional Community Contacts & Sources **21–24**

Using The Listings
Local service contacts, lenders and educational connections have different roles. Read the role and location beneath each name. Ask about eligibility, current openings and appointment requirements before visiting or applying.

Source codes such as S01 and C01 point to websites on pages 17–20 and 24. Contact each organization for current services, eligibility, hours and availability.

Housing Help: Start Here

These contacts can help you identify an appropriate next step. Explain where you are staying and any urgent housing deadline.

Not Sure Where To Begin? 211 Virginia [S01]

Dial 211 or 800-230-6977
211virginia.org
Ask about housing, food, utilities and other community resources.

Live assistance: Monday through Friday, 9:00 AM to 5:00 PM Eastern, excluding state holidays, during the pilot that began September 27, 2026. The online resource search remains available at any time.

Experiencing A Housing Crisis? [S02]

Call the number for the city or county where you are currently located. An intake worker can review your situation and discuss available options. A call does not guarantee shelter or financial assistance.

Newport News	**757-975-5201**
Hampton	**757-268-7042**
James City County	**757-259-5340**
Williamsburg	**757-220-6161**
York County	**757-890-3885**

Facing Eviction Or A Housing Legal Problem? [S06]

Legal Aid Society of Eastern Virginia: 757-827-5078
Central intake: Monday, Tuesday, Thursday and Friday, 9:00 AM to 1:00 PM. If you have an urgent deadline, call rather than relying on the online application. See page 5.

For more information about these services, see sources S01, S02 and S06 on page 17.

Our Co-Presenting Organizations

Meet the local organizations bringing ROOTED together.

Charity Means Love Foundation

LEARNING ABOUT CLTs • PLANNING YOUR NEXT STEP

If you want to understand community land trusts or take part in local housing work, start with CMLF. This Newport News nonprofit focuses on lasting housing affordability and community participation. Ask how its work relates to your goals and how to receive updates about future opportunities.

Your Connection: Twylla Lozada. Directory, page 13.

Ask: What can I do now to learn about the CLT model or participate in CMLF's work?

Sources: S03 • See pages 17–20.

EmPower All

COMMUNITY CONNECTION • MAKING YOUR VOICE HEARD

If you want your housing experience to inform community conversations, connect with EmPower All. Led by Yugonda Sample-Jones, its local work includes community engagement and collaboration. Begin by sharing the issue you want to address and asking which current conversation or partnership you can join.

Your Connection: Yugonda Sample-Jones. Directory, page 13.

Ask: Where can I share my experience, and how can I stay involved after ROOTED?

Sources: S04 • See pages 17–20.

East End Civic Association

NEIGHBORHOOD PARTICIPATION • RESOURCE NAVIGATION

If you want a voice in East End neighborhood decisions, EECA offers a route into resident education, advocacy and volunteer work. Its priorities include housing and economic mobility, environmental justice and resource navigation. Start by identifying the concern you want to work on or the resource you need.

Your Connection: Yugonda Sample-Jones. Directory, page 13.

Ask: Which neighborhood effort or resource connection fits my concern, and how do I participate?

Sources: S05 • See pages 17–20.

Legal Help, Food & Household Stability

Legal Aid Society of Eastern Virginia

If you receive an eviction notice or have a housing legal problem, Legal Aid screens eligible residents for civil legal help. Start with central intake and state your deadline. For court within seven business days, a lockout, loss of heat or water, or a 72-hour eviction writ, use phone or in-person intake instead of the online form.

Your Connection: David Likavec; central intake for legal services. Directory, page 13.

Ask: Can you review my housing issue and deadline, and tell me what to bring for intake?

Sources: S06 • See pages 17–20.

THRIVE Peninsula

If food costs or critical bills are putting pressure on your housing budget, THRIVE offers food access, financial assistance and financial coaching. Coaching can help you work on a budget and credit. Start with its Help page to choose the service you need. Pantry visits require an appointment; financial assistance has application and minimum requirements.

Your Connection: John and Jackie Glock, ROOTED table; Jen Mills, coordinator. Directory, page 13.

Ask: Should I book food assistance, apply for bill assistance or begin financial coaching?

Sources: S07 • See pages 17–20.

HRCAP Housing Counseling Services

Hampton Roads Community Action Program (HRCAP) provides comprehensive housing counseling services designed to help individuals and families make informed housing decisions, achieve housing stability, and work toward long-term financial well-being. Our Goal: To empower individuals and families with the knowledge, tools, and confidence needed to secure, maintain, and sustain safe, stable, and affordable housing.

Through guidance from HUD-certified housing counselors, participants receive personalized education, resources, and support in the following areas:

Pre-Purchase and First-Time Homebuyer Counseling: Assistance with evaluating homeownership readiness, understanding the homebuying process, reviewing credit and financial circumstances, developing a savings plan, and preparing for the responsibilities of homeownership.

Foreclosure Prevention and Mortgage Delinquency Counseling: Support for homeowners experiencing financial hardship, including reviewing mortgage obligations, exploring available foreclosure prevention options, and developing action plans to help avoid foreclosure when possible.

Rental Housing Counseling: Guidance on understanding tenant and landlord rights and responsibilities, navigating rental challenges, developing a housing budget, and identifying appropriate rental housing resources.

Financial Management and Credit Counseling: Education on budgeting, managing debt, understanding credit reports and credit scores, improving financial habits, and establishing realistic financial goals.

Housing Stability and Resource Navigation: Assistance with identifying housing options, understanding available community resources, and developing individualized action plans to address housing challenges.

Your Connection: Housing Services / Intake Team • 757-247-0379. Directory, page 14.

Ask: Which housing service fits my situation, and what should I prepare for the first appointment?

Sources: S08 • See pages 17–20.

Housing Programs & Navigation

Newport News Redevelopment & Housing Authority

APPLYING FOR HOUSING • VOUCHER-TO-OWNERSHIP PLANNING

If you are seeking public housing or a Housing Choice Voucher, NNRHA is the local agency to ask about applications and waiting lists, contact (757) 928-6060. If you already participate in a housing program and want more information regarding the Family Self-Sufficiency and HCV Homeownership requirements, contact Jocelyn Brewer (757) 928-6072 or Helen Pyles (757) 928-6074.

Your Connection: Jocelyn Brewer or Helen Pyles. Directory, page 14.

Ask: Which application should I use, or what would I need to explore FSS and HCV Homeownership?

Sources: S09 • See pages 17–20.

HUD Housing Counseling

CHOOSING A HOUSING PATH • GETTING COUNSELING

If you need help sorting through renting, buying or a mortgage problem, use the HUD counseling locator to find a participating agency. A counselor can help you understand your options and plan your next steps. Start by selecting an agency that serves your area, then confirm its services, appointment process and any fees.

Your Connection: HUD Housing Counselor Referral. Directory, page 14.

Ask: Do you counsel people in my situation, and what will we work on at the first appointment?

Sources: S10 • See pages 17–20.

City Of Newport News

FINDING THE RIGHT LOCAL DEPARTMENT OR PARTNER

If you are unsure who handles your housing concern, the City’s Housing Resources directory connects you to housing, fair-housing and community-service organizations. Use it to identify the right agency. For housing follow-up, contact Terri Francis or Jay Grant. Kenny Powell represents Neighborhood Services at the ROOTED resource table.

Your Connection: Terri Francis or Jay Grant, housing follow-up. Directory, page 14.

Ask: Who handles this concern, and how do I reach the person responsible for the next step?

Sources: S11 • See pages 17–20.

Community Resources & Housing History

The CoLink Foundation

WORKING HOUSEHOLDS • RENT OR UTILITY HARDSHIP

If you are working but an unexpected financial hardship threatens your ability to cover rent or utilities, CoLink offers emergency voucher assistance for working households. Start by asking about current eligibility, application documents and funding. This can be a conversation about immediate bills while you continue working toward a longer-term housing goal.

Your Connection: Tonya (Tonsie) Sabb. Directory, page 14.

Ask: Does my situation qualify, and what is the current process for requesting rent or utility help?

Sources: S12 • See pages 17–20.

The Legacy Of HOPE Foundation, Inc.

FOOD & CLOTHING • SUPPORTING HOUSEHOLD STABILITY

If groceries or clothing are stretching your household budget, The Legacy of HOPE Foundation offers food and clothing resources alongside youth programs, life-skills education and family support. These services can help with everyday needs while you work on housing stability. Contact the Legacy team to ask which resources are available and how to sign up.

Your Connection: Teresa A. Lassiter. Directory, page 15.

Ask: Which food, clothing, youth programs or educational resources fit my household, and how do I access them?

Sources: S13 • See pages 17–20.

Dr. Johnny Finn, Christopher Newport University

UNDERSTANDING HOUSING HISTORY • COMMUNITY LEARNING

If you want to understand how segregation has shaped housing in Hampton Roads, Dr. Finn's Living Apart research is a starting point. His work connects geography, segregation and inequality. Ask for the public research and materials discussed at ROOTED so you can continue learning or bring that information into a neighborhood conversation.

Your Connection: Dr. Johnny Finn. Directory, page 15.

Ask: Where can I find the research, maps or public materials that explain our local housing history?

Sources: S14 • See pages 17–20.

Mortgage Conversations

Ask about preparation, costs and application steps. Compare written terms and eligibility.

Atlantic Union Bank

If you are starting to compare home loans, Atlantic Union Bank offers mortgage education, calculators and access to mortgage professionals. Its resources also explain home-purchase, refinance and down-payment assistance options. Begin with the education center, then ask a loan officer what applies to your income, credit, savings and purchase plans.

Your Connection: Mortgage Team. Directory, page 15.

Ask: Which options might fit me, and what documents and total costs should I understand before applying?

Sources: S15 • See pages 17–20.

Fulton Bank / Fulton Mortgage Company

If you want a conversation about financing a home purchase, Maurice Wylie is the Fulton Mortgage Company contact listed for ROOTED. Use that conversation to understand the mortgage process, discuss your readiness and identify what you need before applying. Ask for the requirements and estimated costs of any proposed loan in writing.

Your Connection: Maurice Wylie. Directory, page 15.

Ask: What should I work on before applying, and how will I compare the full costs of my options?

Sources: S16 • See pages 17–20.

KORE Mortgage

If you are exploring a home purchase or refinance, KORE Mortgage provides loan programs or options and mortgage education. Teante Gray is your main contact for questions about the process. Start by explaining your goal and asking which documents, costs and application steps you should prepare for.

Your Connection: Teante Gray. Directory, page 15.

Ask: What would the process look like for me, and what should I prepare before the first application?

Sources: S17 • See pages 17–20.

TowneBank Mortgage

If you are preparing to buy a home, meet Carla Bryce at the ROOTED resource fair to discuss mortgage questions and homebuyer readiness. Ask about the application process, required documents and estimated costs before choosing a loan.

Your Connection: Carla Bryce. Directory, page 15.

Ask: What steps should I take now, and what costs and requirements should I compare?

Website: townebankmortgage.com/officers/carla-bryce/

Community Investment & Learning

Learn about community investment and resident ownership through these connections.

LISC Virginia

FINDING PARTNER RESOURCES • COMMUNITY DEVELOPMENT

LISC supports community organizations working on affordable housing and economic opportunity. If you need household financial or career support, ask which partner serves your locality. If you are part of a neighborhood organization, ask about community-development resources. Victoria McKelvey and Brett Brooks can help connect the ROOTED conversation to the appropriate partner.

Your Connection: Victoria McKelvey and Brett Brooks. Directory, page 16.

Ask: Which partner serves my locality and goal, and what is the best way to connect?

Sources: S18 • See pages 17–20.

Dudley Street Neighborhood Initiative

BOSTON, MASSACHUSETTS • LEARNING ABOUT RESIDENT POWER

If you want to understand how neighbors can organize around land and community decisions, learn from DSNI’s work in Boston and its connection to Dudley Neighbors, Inc. Its CLT resource library supports further learning. Use this connection to explore resident leadership and community control as you consider what could work locally.

Your Connection: John Smith. Directory, page 16.

Ask: What should residents organize first, and how can they retain a meaningful voice in land decisions?

Sources: S19 • See pages 17–20.

Rondo Community Land Trust

ST. PAUL, MINNESOTA • LEARNING BEFORE & AFTER PURCHASE

If you want to understand shared-equity homeownership, Rondo CLT’s homebuyer and post-purchase resources show how a land trust can support owners over time. Mikeya Griffin brings that experience to ROOTED. Use this connection to ask about affordability, homeowner responsibilities and ongoing support, then discuss local possibilities with CMLF.

Your Connection: Mikeya Griffin. Directory, page 16.

Ask: How do affordability protections and ongoing homeowner support work together in your model?

Sources: S20 • See pages 17–20.

Community Land Trust Connections

Continue the panel conversation with these Virginia examples. Contact each organization about its own service area, current work and opportunities.

Lighthouse Beloved Community Land Trust

LYNCHBURG, VIRGINIA • UNDERSTANDING CLT HOMEOWNERSHIP

If you want to picture the steps toward a CLT home, Lighthouse Beloved offers homeownership education and information about its Lynchburg model. Ask its team about the preparation, purchase process and responsibilities after closing. Dakota Tappen is the homeowner panelist. Victor Villalta and Keith Anderson represent the land trust and are your contacts for organizational follow-up.

Your Connection: Victor Villalta and Keith Anderson, CLT representatives. Directory, page 16.

Ask: What should a prospective buyer learn first, and what support continues after the purchase?

Sources: S21 • See pages 17–20.

James City County Community Land Trust

JAMES CITY COUNTY, VIRGINIA • FOLLOWING A CLT INITIATIVE

If you want to see how a local government develops a community land trust, James City County publishes information about its initiative and related housing work. A. Vaughn Poller is the staff connection. Start by asking about current development status, future opportunities and how residents can stay informed.

Your Connection: A. Vaughn Poller. Directory, page 16.

Ask: What stage is the initiative in, and how can residents follow progress and future opportunities?

Sources: S22 • See pages 17–20.

Bring The Learning Home

Ask CMLF how the examples shared at ROOTED relate to its work in Newport News. Use the CMLF contact on page 13 to continue the conversation.

A Question I Want To Follow Up On

Questions To Take With You

Choose the questions that fit your situation. Use the next page to write down the person, deadline and action you agree on.

For Any Organization

- ☐ Do you serve my city or county and my type of household?
- ☐ Are you accepting requests now? Do I need an appointment or referral?
- ☐ What documents should I bring, and is there a fee?
- ☐ What should I do if I cannot provide a required document?
- ☐ Who should I contact next, and when should I follow up?

For Rental Housing Or A Housing Crisis

- ☐ Which intake process or waiting list applies to me?
- ☐ What can I do if I have an eviction or move-out deadline?
- ☐ If this program cannot help now, which other contact should I try?

For Homeownership Or A Mortgage

- ☐ What is the full monthly cost, including taxes, insurance and other fees?
- ☐ What cash will I need before closing? Which costs can change?
- ☐ What preparation, counseling or education would help me?
- ☐ Can I receive the requirements and estimated costs in writing?

For A Community Land Trust

- ☐ Who owns the land and the home, and what agreements apply?
- ☐ How are resale price, equity and long-term affordability handled?
- ☐ Who is responsible for taxes, insurance, repairs and ground-lease fees?
- ☐ What support is available after purchase?

My Next Steps

Keep this page with your resource guide. Write one action you can take, who can help and when you will follow up.

My Main Housing Goal

Connection 1

Organization / Person

Phone / Email

My Next Action

Follow-Up Date

Connection 2

Organization / Person

Phone / Email

My Next Action

Follow-Up Date

Connection 3

Organization / Person

Phone / Email

My Next Action

Follow-Up Date

Documents Or Questions To Prepare

Contact Directory

Follow the same order as the resource listings. Contact names, phone, email and website appear in that order wherever available. Housing-crisis contacts are on page 3.

Charity Means Love Foundation

Contact: Twylla Lozada, Founder & Interim Executive Director
Phone: 757-940-8698
Email: charitymeanslovefoundation@gmail.com
Website: cmlfoundation.org

References: S03 • Pages 17–20.

EmPower All

Contact: Yugonda Sample-Jones
Email: yugonda@empowerallva.org

References: S04 • Pages 17–20.

East End Civic Association

Contact: Yugonda Sample-Jones, Founder & CEO
Website: eastendcivic.org/contact

References: S05 • Pages 17–20.

Legal Aid Society Of Eastern Virginia

Contact: David Likavec, Managing Attorney; central intake for services
Phone: 757-827-5078, central intake
Email: davidl@laseva.org, ROOTED follow-up
Website: laseva.org/what-we-do/apply-for-services

References: S06 • Pages 17–20.

THRIVE Peninsula

Contact: John and Jackie Glock, ROOTED table; Jen Mills, participation coordinator
Phone: 757-877-6211, main office
Email: jen@thrivepeninsula.org, organization follow-up
Website: thrivepeninsula.org/help

References: S07 • Pages 17–20.

Contact Directory

Follow the same order as the resource listings. Contact names, phone, email and website appear in that order wherever available. Housing-crisis contacts are on page 3.

Hampton Roads Community Action Program

Contact: Housing Services / Intake Team
Phone: 757-247-0379
Website: hrcapinc.org/service/housing-services
References: S08 • Pages 17–20.

Newport News Redevelopment & Housing Authority

Contact: Jocelyn Brewer or Helen Pyles, FSS / HCV Homeownership
Phone: 757-928-6060, applications and waiting lists
Phone: 757-928-6072, Jocelyn; 757-928-6074, Helen
Email: jbrewer@nnrha.org
Website: nnrha.net
References: S09 • Pages 17–20.

HUD Housing Counseling

Contact: Housing Counselor Referral
Phone: 800-569-4287
Website: consumerfinance.gov/find-a-housing-counselor
References: S10 • Pages 17–20.

City Of Newport News

Contact: Terri Francis or Jay Grant, housing follow-up
Phone: 757-926-7684, Terri; 757-975-5321, Jay
Email: francistb@nnva.gov; grantjc@nnva.gov
Website: nnva.gov/3027/Housing-Resources
References: S11 • Pages 17–20.

The CoLink Foundation

Contact: Tonya (Tonsie) Sabb, Executive Director
Phone: 757-255-8233
Email: tonsie.sabb@thecolinkfoundation.org
Website: colinkfoundation.org
References: S12 • Pages 17–20.

Contact Directory

Follow the same order as the resource listings. Contact names, phone, email and website appear in that order wherever available. Housing-crisis contacts are on page 3.

The Legacy Of HOPE Foundation, Inc.

Contact: Teresa A. Lassiter, Executive Director
Phone: 757-741-6111
Email: legacyhopefoundation@gmail.com
Website: thelegacyofhopefoundation.com

References: S13 • Pages 17–20.

Dr. Johnny Finn / Christopher Newport University

Contact: Dr. Johnny Finn, Professor of Geography
Email: john.finn@cnu.edu
Website: cnu.edu/faculty/johnfinn.html

References: S14 • Pages 17–20.

Atlantic Union Bank

Contact: Mortgage Team
Phone: 833-692-8245, new loans
Website: atlanticunionbank.com/personal/lending/mortgage

References: S15 • Pages 17–20.

Fulton Bank / Fulton Mortgage Company

Contact: Maurice Wylie
Phone: 914-314-4033
Email: MWylie@fultonmortgagecompany.com
Website: fultonbank.com/Personal/Mortgages/Mortgage-Loan-Officer/Maurice-Wylie

References: S16 • Pages 17–20.

KORE Mortgage

Contact: Teante Gray
Phone: 757-327-1812
Email: tgray@koremortgage.com
Website: koremortgage.com/teante-gray

References: S17 • Pages 17–20.

TowneBank Mortgage

Contact: Carla Bryce, Mortgage Community Engagement Officer
Phone: 757-452-5902, office
Email: Carla.Bryce@townebankmortgage.com
Website: townebankmortgage.com/officers/carla-bryce/

Contact Directory

Follow the same order as the resource listings. Contact names, phone, email and website appear in that order wherever available. Housing-crisis contacts are on page 3.

LISC Virginia

Contact: Victoria McKelvey and Brett Brooks
Email: vmckelvey@lisc.org; bbrooks@lisc.org
Website: lisc.org/virginia

References: S18 • Pages 17–20.

Dudley Street Neighborhood Initiative

Contact: John Smith, Executive Director
Phone: 901-937-9267, John Smith
Email: jsmith@dsni.org
Website: dsni.org

References: S19 • Pages 17–20.

Rondo Community Land Trust

Contact: Mikeya Griffin, President & CEO
Phone: 651-221-9884, main office
Email: mikeya@rondoclt.org
Website: rondoclt.org

References: S20 • Pages 17–20.

Lighthouse Beloved Community Land Trust

Contact: Victor Villalta and Keith Anderson, CLT representatives
Phone: 434-847-5050, ext. 06, Victor
Email: victor@thelhcc.org; kanderson@thelhcc.org
Website: lighthousebelovedcommunity.org/contact

References: S21 • Pages 17–20.

James City County Community Land Trust

Contact: A. Vaughn Poller, Neighborhood Development Administrator
Phone: 757-253-6640
Email: vaughn.poller@jamescitycountyva.gov
Website: jccvahousing.gov/175/Upcoming-Property-Development

References: S22 • Pages 17–20.

Source Notes & References

These websites provide more information about the services in this guide. Match a source code, such as S01, to its entry below. The housing-crisis phone numbers are on page 3; their reference websites are listed under S02.

S01 • 211 Virginia

Service description, phone and current pilot hours.

Current hours notice, September 26, 2026: 211virginia.org/211-virginia-announces-new-live-assistance-hours

Contact: 211virginia.org/contact-us

About: 211virginia.org/about-us

S02 • Websites For The Housing-Crisis Phone Numbers On Page 3

These websites provide information about the housing-crisis contacts on page 3.

NNRHA, July 1, 2026 notice: nnrha.net

Regional coordinated entry: hamptonroadsendshomelessness.org/get-help.html

Menchville House, referral process: menchvillehouse.com/need-help.html

S03 • Charity Means Love Foundation

Organization, mission and published contact.

Organization website: cmlfoundation.org

S04 • EmPower All

Local identity and community collaboration.

Newport News EDA, local business record: newportnewsva.com/collaborative-advantage

Community partner, conference account: uufp.org/coal-dust-and-us

S05 • East End Civic Association

Organization, resident engagement and contact route.

Organization and leadership: eastendcivic.org

Engagement and empowerment: eastendcivic.org/pillars/engagement-and-empowerment

Contact: eastendcivic.org/contact

S06 • Legal Aid Society Of Eastern Virginia

Civil legal services, intake phone, hours and urgent-intake guidance.

Application instructions: laseva.org/what-we-do/apply-for-services

Organization and intake: laseva.org

211 Virginia, Hampton listing: search.211virginia.org/search/7fd04fb2-098a-58a8-83c6-b867346161a9

Source Notes & References

Find the code shown in a resource listing below. Open the website link or type the address to learn more.

S07 • THRIVE Peninsula

Published services, contact and location.

Requesting help: thrivepeninsula.org/help

Contact: thrivepeninsula.org/contact

Local partner resource listing: menchvillehouse.com/need-help.html

S08 • Hampton Roads Community Action Program

Organization, service areas and general contact.

About: hrcapinc.org/about

Contact: hrcapinc.org/contact-us

Housing services: hrcapinc.org/service/housing-services

S09 • NNRHA

Housing programs, contact and Family Self-Sufficiency information.

Contact: nnrha.net/contact

Housing applications: nnrha.net/apply-for-housing

Family Self-Sufficiency: nnrha.net/family-program

S10 • HUD Housing Counseling

Counseling services and official locator routes.

HUD counseling information: hud.gov/hud-partners/single-family-about-housing-counseling

HUD counselor lookup: hud.gov/stat/sfh/Housing-Counseling

CFPB counselor locator: consumerfinance.gov/find-a-housing-counselor

S11 • City Of Newport News

City housing directory and related navigation resources.

Housing Resources: nnva.gov/3027/Housing-Resources

Homelessness and Community Initiatives: nnva.gov/2811/Homelessness-and-Community-Initiatives

Regional access-point directory: hamptonroadsendshomelessness.org/get-help.html

S12 • The CoLink Foundation

Organization, hardship assistance and published contact.

Organization and contact: colinkfoundation.org

Emergency vouchers: colinkfoundation.org/emergency-vouchers

Organization profile: givelocal757.org/organization/the-colink-foundation

Source Notes & References

Find the code shown in a resource listing below. Open the website link or type the address to learn more.

S13 • The Legacy Of HOPE Foundation, Inc.

Services, contact and local food-resource listing.

Leadership and services: thelegacyofhopefoundation.com/about-1-1

Assistance and sign-ups: thelegacyofhopefoundation.com/contact-us-for-assistance-or-sign-ups

211 Virginia listing: search.211virginia.org/search/95737ef5-e127-5400-8a91-0fc0ecf325db

S14 • Dr. Johnny Finn / CNU

Faculty identity, public email and housing-history project.

Faculty profile: cnu.edu/faculty/johnfinn.html

Program contact: cnu.edu/academics/programs/gis.html

Living Apart research coverage: cnu.edu/news/2022/12/05-sswa-f-finn

S15 • Atlantic Union Bank

Mortgage services, education and contact route.

Mortgage information: atlanticunionbank.com/personal/lending/mortgage

Mortgage education: atlanticunionbank.com/personal/lending/mortgage/mortgage-education-resource-center

Contact: atlanticunionbank.com/about/contact-us

S16 • Fulton / Maurice Wylie

Official profile and mortgage services.

Maurice Wylie, profile and business contact: fultonbank.com/Personal/Mortgages/Mortgage-Loan-Officer/Maurice-Wylie

Mortgage services: fultonbank.com/Personal/Mortgages

S17 • KORE Mortgage / Teante Gray

Mortgage services and direct phone contact.

Teante Gray profile: koremortgage.com/teante-gray

Organization website: koremortgage.com

Contact: koremortgage.com/contact-us

S18 • LISC Virginia

Organization-published housing and community development information.

Virginia office website: lisc.org/virginia

LISC Virginia, June 2026 update: linkedin.com/pulse/lisc-virginia-updates-june-2026-virginia-lisc-8sfqc

Source Notes & References

Find the code shown in a resource listing below. Open the website link or type the address to learn more.

S19 • Dudley Street Neighborhood Initiative

CLT education, organization and contact.

CLT resource library: dsni.org/what-is-a-clt

About DSNI: dsni.org/about-us-copy

Contact: dsni.org/contact

S20 • Rondo Community Land Trust

Organization, homeownership program and leadership.

About: rondoclt.org/about-us

Homebuyer program: rondoclt.org/homebuyer-initiated-program

Staff and board: rondoclt.org/staff-and-board

Contact and homeowner support: rondoclt.org/contact-us

Post-purchase stewardship: rondoclt.org/post-purchase-stewardship

S21 • Lighthouse Beloved Community Land Trust

Organization, CLT model and contact route.

About: lighthousebelovedcommunity.org/about

Lighthouse Community Collective, CLT: thelhcc.org/clt

Contact: lighthousebelovedcommunity.org/contact

S22 • James City County Community Land Trust

County initiative, FAQs and staff contact.

County CLT page: jccalert.org/4185/James-City-County-Community-Land-Trust

County CLT FAQs: yesjamescitycountyva.com/4194/CLT-Frequently-Asked-Questions

County housing portal: jccvahousing.gov/175/Upcoming-Property-Development

Event contacts and descriptions were confirmed through ROOTED organizers and participating partners.

Reading The Sources

Confirm current eligibility, availability and application requirements with each organization. Out-of-area CLT examples are educational connections.

Additional Community Contacts

Rights, Disputes & Household Stability. Contact these organizations directly for services.

Newport News Human Services

HOUSEHOLD CRISIS • NEWPORT NEWS

If housing instability, food costs or utility shutoffs are putting your household at risk, Family Services Intake screens your needs and connects you with assistance, referrals or case management. Call to ask what verification to prepare.

Contact: Intake Family Services Specialist • **Phone:** 757-926-6161

Website: nnva.gov/245/Adult-Family-Services

Source C01 • Reference details on page 24.

Newport News Codes Compliance

PROPERTY CONDITIONS • NEWPORT NEWS

If you have a property-maintenance or unsafe-housing concern, ask for Code Enforcement. Describe the condition and property address, then ask whether an inspection or complaint is appropriate. For legal advice about your tenancy, use Legal Aid on page 5.

Contact: Code Enforcement / Property Maintenance • **Phone:** 757-933-2311

Website: nnva.gov/441/Codes-Compliance

Source C02 • Reference details on page 24.

Virginia Fair Housing Office

HOUSING DISCRIMINATION • STATEWIDE

If you believe you experienced housing discrimination, this office explains the complaint process and investigates qualifying complaints. Ask how to document what happened, which filing deadline applies and whether your concern fits fair-housing protections.

Contact: Fair Housing Office • **Phone:** 888-551-3247

Email: FairHousing@dpor.virginia.gov

Website: dpor.virginia.gov/FairHousing

Source C03 • Reference details on page 24.

DP Mediation Services, LLC

RESOLVING DISPUTES • TIDEWATER & PENINSULA

For a landlord-tenant, real-estate or neighborhood dispute, ask whether voluntary mediation fits your situation. This private provider offers in-person and virtual mediation when the parties are willing to participate. Ask about fees and the process before scheduling.

Contact: Mediation Office • **Phone:** 757-818-8669

Email: dparks@dpmediation.com

Website: dpmediation.com/mediation-services

Source C04 • Reference details on page 24.

Additional Community Contacts

Rental Search & Homeownership Preparation. Contact these organizations directly for services.

VirginiaHousingSearch.com

FINDING A RENTAL • STATEWIDE

Search rental listings by city, county or ZIP code and call for help using the search. This free tool can help you identify properties to contact. Confirm rent, availability and application requirements directly with each property.

Contact: Housing Search Assistance • **Phone:** 877-428-8844

Website: virginiahousingsearch.com

Source C05 • Reference details on page 24.

Peninsula Community Development Corporation

PREPARING TO BUY • NEWPORT NEWS-BASED

If you want to prepare for a first home, PCDC offers credit-report review, credit counseling and homebuyer workshops. Ask which education or preparation service fits your household and how to enroll.

Contact: PCDC Program Team • **Phone:** 757-964-9214

Email: info@pcdc2022.org

Website: pcdc2022.org

Source C06 • Reference details on page 24.

Virginia Housing

HOMEBUYER EDUCATION • STATEWIDE

Before you apply for a mortgage, explore free homebuyer education covering the purchase process. Choose an in-person class, virtual session or self-paced online course. Ask which format meets any education requirement connected to your planned loan.

Contact: Virginia Housing, ask for homebuyer education • **Phone:** 877-843-2123

Website: virginiahousing.com/homebuyers/homebuyer-education

Source C07 • Reference details on page 24.

Habitat For Humanity Peninsula & Greater Williamsburg

FUTURE HOMEOWNERSHIP • PENINSULA

Explore Habitat’s homebuyer process and application-alert list. Its current notice says the 2026 application period is closed and the next application will be available in April 2027. Ask Homeowner Services how to prepare and confirm the next opening.

Contact: Homeowner Services • **Phone:** 757-596-5553

Email: partner@habitatpgw.org

Website: habitatpgw.org/homebuyer-program

Source C08 • Reference details on page 24.

Additional Community Contacts

Support For Independent Living & Basic Needs. Contact these organizations directly for services.

Peninsula Agency On Aging

AGING AT HOME • OLDER ADULTS & CAREGIVERS

If you need support to remain at home, ask about care coordination, community referrals, in-home services and meal support. The team helps older adults and caregivers identify suitable options across the Peninsula.

Contact: Care Coordination / Information Team • **Phone:** 757-873-0541

Website: paainc.org/care-services

Source C09 • Reference details on page 24.

Peninsula Center For Independent Living

DISABILITY & HOUSING ACCESS • PENINSULA

If a disability creates barriers to independent living, ask about housing assistance, advocacy, skills training, peer support and transition services. Explain the housing or accessibility barrier you are trying to address so staff can identify a suitable next step.

Contact: Independent Living Services Team • **Phone:** 757-827-0275

Website: hvacil.org

Source C10 • Reference details on page 24.

LINK Of Hampton Roads

VETERAN HOUSING STABILITY • PENINSULA

If your veteran household is experiencing or at risk of homelessness, ask about Supportive Services for Veteran Families, SSVF. Services include eligibility screening, case management, benefits connections and housing support. Ask what documents and referrals your situation requires.

Contact: SSVF Team • **Phone:** 757-782-4485

Email: admin@linkhr.org

Website: linkhr.org/veterans-emergency-shelter

Source C11 • Reference details on page 24.

Virginia Peninsula Foodbank

FOOD ACCESS • HOUSEHOLD BUDGET SUPPORT

If food costs are competing with rent and other essentials, use the food-assistance directory to find a pantry or distribution near you. Call to confirm the right location, current shopping or pickup times and any requirements before visiting.

Contact: Food Assistance Team • **Phone:** 757-596-7188

Email: info@hrfoodbank.org

Website: hrfoodbank.org/need-food

Source C12 • Reference details on page 24.

Community Contacts & Sources

Community Housing Partners (CHP)

HOUSING STABILITY • RESIDENT SUPPORT • LOWER HOME ENERGY COSTS

Rentals and resident support: CHP has rental communities in Newport News, Williamsburg and Yorktown. Its resident services connect CHP residents with benefits, budgeting, employment and family or senior support. Services vary by community. **Resident Services: 800-590-8534.**

Energy savings: CHP offers energy-efficiency improvements through utility programs for qualifying renters and homeowners. Ask whether your address, utility provider and household qualify. **Energy Solutions: 888-229-3714** • chpenergysolutions@chpc2.org.

Preparing to buy: CHP offers online homebuyer education. Its counseling and homeownership program is based in the New River Valley; ask about access from the Peninsula and any course fees. **Homeownership: 540-260-9039.**

Ask: Which CHP service fits my housing goal, and who serves my address?
Rental directory: communityhousingpartners.org/for-rent/

Source C13 • Service websites are listed below.

Websites For The Community Contacts On Pages 21–24

Use the C-code beside a listing to find its websites here. Contact the provider for current eligibility and availability.

C01 • Newport News Human Services
nnva.gov/245/Adult-Family-Services
nnva.gov/human-services

C02 • Newport News Codes Compliance
nnva.gov/441/Codes-Compliance
nnva.gov/2283/Residential-Rental-Inspection-Program

C03 • Virginia Fair Housing Office
dpor.virginia.gov/FairHousing

C04 • DP Mediation Services, LLC
dpmediation.com/mediation-services
dpmediation.com

C05 • VirginiaHousingSearch.com
virginiahousingsearch.com
myhousingsearch.com/help/HowTo_Search.html?ch=VA

C06 • Peninsula Community Development Corporation
pcdc2022.org

C07 • Virginia Housing
virginiahousing.com/homebuyers/homebuyer-education

C08 • Habitat For Humanity Peninsula & Greater Williamsburg
habitatpgw.org/homebuyer-program
habitatpgw.org

C09 • Peninsula Agency On Aging
paainc.org/care-services
hampton.gov/205/Peninsula-Agency-on-Aging

C10 • Peninsula Center For Independent Living
hvacil.org
vacil.org/cils-in-virginia

C11 • LINK Of Hampton Roads
linkhr.org/veterans-emergency-shelter
linkhr.org

C12 • Virginia Peninsula Foodbank
hrfoodbank.org/need-food
hrfoodbank.org/about-us/contact-us

C13 • Community Housing Partners
communityhousingpartners.org
/for-rent/
/housing-services/resident-services/
/energy-solutions/utility-programs/
/homeownership/education/